

WELCOME TO MEDICINE HAT COLLEGE

Dear Student,

Welcome to Medicine Hat College! We are honoured that you have chosen us and we will do all we can to support you in pursuit of your education.

The purpose of this handbook is to act as a guide for you as a student. It will assist you in a variety of areas including registering for classes and connecting to important resources and supports. These resources are here to help you find success here at Medicine Hat College, and I encourage you to take advantage of them.

The college staff and I look forward to working with you throughout your academic career as you move towards your scholastic and career goals. I hope you find this guidebook useful during your time at Medicine Hat College. Have a great year!

Sandy Henderson Dean of Student Services/Registrar



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SPRING (APRIL - JULY)

- Know your MHC username, password and email address
- Set up your student portal
- Register for classes
- Ensure official transcripts are on file
- Pay residence fees, if required (by August 1)
- Complete student loan application, if required

AUGUST

- Get your Student ID card
- Pay your fees
- Opt out of Health & Dental Plan
- Purchase a parking pass, if required
- Download your class schedule to your phone or print
- Register for New Student Orientation
- Set up your college print account*
- Provide any requested final documents to admissions

ON ARRIVAL

- Purchase textbooks
- Rent a locker
- Download your class schedule to your phone or print
- Check tuition on portal to ensure all is paid by September 15

*All Medicine Hat College students have a printing account tied to their to their MHC Student ID Number. There is a charge for printing in classrooms, labs and the library. Please set up your printing account at the Circulation Desk in the Library.



2024-2025 ACADEMIC SCHEDULE

2024 2023 ACADEMIC SCITEDOLE						
FALL 2024	September 2	Labour Day (College Closed)				
(SEPTEMBER -	September 3	New Student Orientation				
DECEMBER)	September 4	First day of classes				
DECLINDER	September 11 September 18 September 30	Last day to add or register for credit courses in Fall Semester Last day to drop Fall Semester courses in order to receive a r refund Last day to apply for Transfer Credit or Prior Learning Assessment and Recognition (PLAR) for Fall Semester Last day to opt out of the student Health & Dental Plan Last day to add family onto Student Health and Dental Plan Last day to pay tuition and fees for Fall Semester National Truth and Reconciliation Day (no classes) Thanksgiving Day (College Closed)				
	October 14					
	November 11	Rememberance Day (College Closed)				
	November 12 & 13	Student Study Break(No Classes)				
	November 21	Last day to withdraw from courses to receive a "W" grade				
	December 10	Last day of classes				
	December 12-20	Final exams for credit classes				
	December 23 - 31	Christmas Break (College Closed)				
WINTER 2024	January 1	New Year's Day (College Closed)				
WINTER 2024 (IANUARY - APRIL)	January 1 January 2	New Year's Day (College Closed) College open				
WINTER 2024 (JANUARY - APRIL)	January 2 January 6	College open First day of classes				
	January 2	College open				
	January 2 January 6	College open First day of classes Last day to add or register for credit courses in Winter Semester Last day to drop Winter Semester courses to receive a				
	January 2 January 6 January 10	College open First day of classes Last day to add or register for credit courses in Winter Semester				
	January 2 January 6 January 10	College open First day of classes Last day to add or register for credit courses in Winter Semester Last day to drop Winter Semester courses to receive a refund Last day to apply for Transfer Credit or Prior Learning Assessment and Recognition (PLAR) for Winter Semester Last day to opt out of the student Health & Dental Plan (January Registrants Only) Last day to add family onto Student Health and Dental Plan (January Registrants Only)				
	January 2 January 6 January 10 January 17	College open First day of classes Last day to add or register for credit courses in Winter Semester Last day to drop Winter Semester courses to receive a refund Last day to apply for Transfer Credit or Prior Learning Assessment and Recognition (PLAR) for Winter Semester Last day to opt out of the student Health & Dental Plan (January Registrants Only) Last day to add family onto Student Health and Dental Plan (January Registrants Only) Last day to pay tuition and fees for Winter Semester				
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	January 2 January 6 January 10 January 17 February 17 February 18 - 21	College open First day of classes Last day to add or register for credit courses in Winter Semester Last day to drop Winter Semester courses to receive a refund Last day to apply for Transfer Credit or Prior Learning Assessment and Recognition (PLAR) for Winter Semester Last day to opt out of the student Health & Dental Plan (January Registrants Only) Last day to add family onto Student Health and Dental Plan (January Registrants Only) Last day to pay tuition and fees for Winter Semester Alberta Family Day (College Closed) Student study break (No classes)				
	January 2 January 6 January 10 January 17 February 17 February 18 - 21 March 25	College open First day of classes Last day to add or register for credit courses in Winter Semester Last day to drop Winter Semester courses to receive a refund Last day to apply for Transfer Credit or Prior Learning Assessment and Recognition (PLAR) for Winter Semester Last day to opt out of the student Health & Dental Plan (January Registrants Only) Last day to add family onto Student Health and Dental Plan (January Registrants Only) Last day to pay tuition and fees for Winter Semester Alberta Family Day (College Closed) Student study break (No classes) Last day to withdraw from courses and receive a "W" grade				
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IF YOU ALREADY HAVE EXTENDED HEALTH AND/OR DENTAL COVERAGE DON'T FORGET

TO:

OPT OUT

BY 4 PM ON WEDNESDAY, SEPTEMBER 18, 2024 (FOR FALL START) BY 4 PM ON TUESDAY, JANUARY 17, 2025 (FOR WINTER START) (YOU MAY ALSO ADD FAMILY MEMBERS BEFORE THE DEADLINE FOR AN ADDITIONAL FEE)

STUDENT USERNAME & PASSWORD



SINGLE USERNAME AND PASSWORD COMBINATION

The Student's Intial Username and Password is included in their application acceptance letter. The same username password combination allows you to log on to college computers and will get you into all of the services listed below.

- Student Portal (for registration, accounts and unofficial transcripts)
- mymhc.ca student Gmail service
- college computers in the library and labs
- Blackboard
- MHC WiFi wireless network service
- Student Dashboard (for tax receipts, schedule and forms)

ONLINE SERVICES

STUDENT PORTAL

Select Logins at the top of www.mhc.ab.ca, then select Student and then select Student Portal. Log onto your portal using the single username and password combination on the previous page.

WEBMAIL - MYMHC.CA

Your webmail account is used for all Medicine Hat College communication and business. It is your responsibility to check your mymhc email account regularly to ensure you receive all information from the college. Follow the link to webmail on the top of www.mhc.ab.ca and set up your email using the single username and password combination on the previous page.

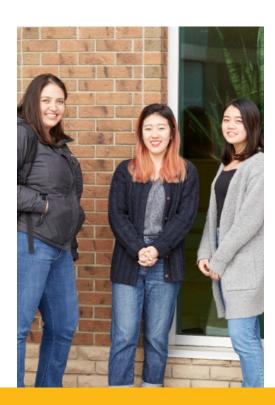
BLACKBOARD

Blackboard (Bb) is a web-based tool that allows instructors to place course information on the Internet for students to access. Students go to the Bb website, and log into the system using their single username and password, which provides access to all of their courses that are available on Blackboard.

Once inside a course, the student can access various tools that the instructor has configured; including course materials, areas to get and submit assignments, and take part in online discussion with other class members and the instructor.

DASHBOARD

The Dashboard contains online forms, an easy-read schedule, all final exam data and tax information. You can also sync your schedule to your mymhc calendar from here.









REGISTRATION



This section is intended for students who will be completing a credit credential for standard Certificates, Diplomas, Applied Degrees and Degrees at Medicine Hat College. Information for Apprentice, Continuing Studies and Conservatory programming is available on our website at www.mhc.ab.ca.

WHAT IS REGISTRATION

Registration is the process of selecting the classes that you will attend in a future term, including the times and instructors for those classes. This is different than admission, which is your approval to register in the program. Registration takes place after you have been offered a seat in your chosen program and confirmed your attendance with a deposit fee.

Can I call Registration Services to register for my courses?

We do not accept registration for credit courses over the phone. You can register online or you can register in person, by mail, or by sending a signed registration form to registration@mhc.ab.ca. Should you be experiencing issues with Registration, feel free to call the registration desk at 403.529.3819.

What is the difference between dropping a course and withdrawing from a course?

Early each semester, there is a period in which you can add or drop courses without penalty. A dropped course will disappear from your schedule and will not appear on your transcript. You will receive a refund for courses dropped prior to the add/drop deadline. After the add and drop deadlines, there is another time period in which you can withdraw from courses. If you withdraw from a course during this period, it will appear on your schedule and on your transcript as a "W" but the grade "W" will not affect your Grade Point Average (GPA). You will not receive a refund if your withdraw from a course after the add/drop deadline. Both dropping and withdrawing from courses may have an impact on student funding that you may be receiving, as well as the length of time it will take you to complete your program. If you have questions, please contact your

Academic Advisor and/or Student Financial Aid Office at finaid@mhc.ab.ca.

How do I drop a course?

You may drop courses online. You may also complete an Add/Drop form. If you want to withdraw from your entire program you must complete the Withdrawal form. Both the Add/Drop and Withdrawal forms are available from the Medicine Hat Campus Registration desk, the Brooks Campus Registration desk, an Academic Advisor and on our website (www.mhc.ab.ca). You must return this form to the Medicine Hat or Brooks Campus Registration desk before the add or drop deadline to complete the process and receive a refund.

NOTE: Notifying your instructor or discontinuing class attendance does not constitute a course drop.

What if I register for courses and then decide not to attend college?

Please let us know! After you have paid your registration deposit and have registered for your course, a place is reserved for you. If you decide not to attend MHC, call or e-mail Registration Services (registration@mhc.ab.ca) so we can free up the space. If you have already paid for your courses, your tuition and fees will be fully refunded (minus the registration deposit) if you inform us prior to the drop deadline. It is the student's obligation to know the add and drop deadline dates for each semester because no extension will be given after this date. The registration deposit paid to confirm your seat is non-refundable.

How can I check which courses are full before registering?

To check which courses are full prior to registering visit www.mhc.ab.ca and click on logins at the top of the page and log in. Select Course Schedule and select the term you are in. At the Course box type in the course that you want, (eg ACCT 113). Select Search. You will see the courses that are offered. Select the section you want and under Course Schedule select Click for Details. Here it will show you the number of available seats in that class.

What is the last day I can register for my courses?

You may register for your courses until they commence. However, we encourage you to register early in order to have the best selection of courses and times offered. The last day to add a course to your schedule is Wednesday, September 13, 2023 for the Fall semester or Tuesday, January 10, 2024 for the Winter semester.

How do I know I am taking the right courses for my program?

The academic calendar (www.mhc.ab.ca/calendar) will have a list of the courses you are required to take. We also have program planning guides available on our website. If you are unsure if the courses are right for your program, you should speak to an Academic Advisor. Our advisors have the latest information on programs and courses to help you make the best decisions. See the Academic Advising (pg. 18) section for more information.

How can I be sure these courses are transferable to the university I plan on attending after Medicine Hat College?

MHC has transfer agreements with many post-secondary institutions around the province and across the country. Students may consult the Alberta Council on Admissions and Transfer website for information on Alberta course/program transfer agreements (www.transferalberta.ca). Colleges and universities outside the agreements may accept MHC courses upon individual course evaluation. Speak to an Academic Advisor to help determine if you are taking the courses or program that will transfer to the university you plan to attend. Because of the vast number of transfer opportunities that are available to students, university transfer students are encouraged to contact advisors at the transfer institution to verify information from that institution's calendar, website, or other publications.

I have taken similar courses at another post secondary institution. Will I have to take these courses again? At Medicine Hat College, previous post-secondary coursework is automatically assessed for transfer credit once official transcripts (with final grades) from previous post-secondary institutions are received. Coursework considered for transfer credit must be applicable to your program of study at MHC and you must have received a minimum grade of C- in order for transfer credit to be awarded. If you feel transfer credit has been missed, please pick up a Transfer Credit Evaluation form from the Medicine Hat Campus Registration desk, the Brooks Campus Registration desk, an Academic Advisor or from our website www.mhc.ab.ca/CurrentStudents/Forms) and submit the form to the Registrar's Office. All transfer credit requests must be processed by the last day to withdraw from classes for each semester.

What do I do if I want to take a lighter load, but want to make sure I am taking the right courses for my program?

The best course of action is to make an appointment with an Academic Advisor to keep your information on track. See the Academic Advising section for more information.

TUITION



Do I have to pay all my fees when I register for my courses?

No, you do not have to pay your fees in full when you register for classes; however, you must pay a non-refundable registration deposit as per your admission letter. You can pay the rest of your fees any time after you have registered for courses, but prior to the payment deadline. Tuition balances can be found on the student portal. It is your responsibility to ensure that tuition fees are paid by the payment deadlines indicated in the Academic Calendar. Failure to pay fees by the deadline will result in being dropped from your courses.

ONLINE BANKING

Major banks and credit unions offer online banking where you can pay your fees 24 hours a day.

- Register with your bank to make online bill payments
- Once you have registered with your bank, your 9-digit student ID number is the account number required to make payment
- Allow two business days for bank processing

CREDIT CARD (third party charges apply)

You may pay your tuition online through https://onlinepayment.mhc.ab.ca/
• Acceptable forms of payment include Visa or MasterCard.

IN PERSON

Stop by the Registration desk and pay by cash, debit card, personal cheque, or money order. Cheques and money orders should be made payable to Medicine Hat College. You will need to provide your Student ID number for all payments. Registration is open Monday - Friday, 8:30 a.m - 4:30 p.m.

BY MAIL

You may pay your fees by mail by using a personal cheque or money order. Mail your payment to:

Medicine Hat College Attn: Registration 299 College Dr. SE, Medicine Hat, AB T1A 3Y6

INTERNATIONAL PAYMENTS

In addition to the payment methods listed above, international students can pay through our international payment partners. Please see our Payment Options Page for more information.



FUNDING YOUR EDUCATION_



Attending college provides new opportunities, but it comes with new expenses such as tuition, fees, books, and day-to-day living costs. Our goal in assisting students is to ensure these expenses do not become a barrier to your education and career goals.

Visit our website at mhc.ab.ca/Services/FinancialAid, email finaidinfo@mhc.ab.ca or call us at 403-504-3594 to discuss the funding options and alternatives available to finance your education.

PLAN AHEAD

It is important to plan ahead when preparing for a program at Medicine Hat College, as most potential sources of financial support involve an application that can take time to process.

Our online funding guide contains helpful information on funding sources including student loans, sponsorships, scholarships and apprentice options: mhc.ab.ca/Services/FinancialAid .





It is your responsibility to arrange for official copies of your high school and other post-secondary grades to be sent to the Admissions Office at Medicine Hat College.

If you attended an Alberta high school or post-secondary institution, official transcripts documenting your grades will be requested on your behalf from the provincial Department of Education and/or from the post-secondary institutions previously attended. ApplyAlberta allows participating post-secondary institutions to send and request high school and post-secondary transcripts when authorized by a student through the application process. Please check with the Medicine Hat College Admissions Office if you have questions about the transcripts required to support your application.

Students from other provinces are required to arrange for transcripts to be sent directly to Medicine Hat College as soon as possible (if currently taking classes we will also require your transcripts once final grades are available). Transcripts are official only if the institution has sent them directly to Medicine Hat College. If you are unsure whether we have your official transcripts on file, please contact the Admissions Office at admissions@mhc. ab.ca.

STUDENT RESIDENCE

LIVE ON CAMPUS

Medicine Hat College Student Residence offers comfortable and convenient campus living.

Our residence consists of 74 well-maintained townhouse units, only a few minutes walking distance from the college. We have 72 townhouse units that can accommodate four single students each, as well as two, two bedroom units equipped for student with mobility impairments.

Brooks Campus student residence consists of eight, four bedroom front/back split style units.

Each unit is air-conditioned and includes:

- Fridge, stove, freezer, microwave
- Washer, dryer (coin free)
- Kitchen and living room furniture
- Bedrooms are furnished with desks, office chair, trash can, closet storage, extra-long single beds
- Internet

Students need to bring their own bedding, linens, dishes, pots, pans and cutlery. Utilities are included in the rent

APPLYING TO STUDENT RESIDENCE

You may apply for Student Residence at any time, even prior to being accepted to Medicine Hat College. Apply early, as space is limited. The security deposit must accompany your application.

Apply online through the StarRez Portal

ACCEPTANCE TO STUDENT RESIDENCE

During the fall/winter semesters, registered full-time students from outside the immediate Medicine Hat and Brooks areas (for the respective campuses) are given preference for acceptance to student residence. A certain number of units at the main campus are available for students with physical disabilities. Acceptances are handled on a first-come first-served basis. The Student Residence office reserves the right to adjust these policies as deemed necessary. You will be notified of your acceptance to student residence in mid-June.

SECURITY

Safety for our residents is a priority. Security personnel regularly patrol the main campus buildings and grounds, including the residences. Along with security, Residence has Resident Assistants (RAs), all of whom are available after office hours and on weekends in the event of any incidents



OFF-CAMPUS HOUSING

Medicine Hat

- Check our website for off-campus housing listings at www.mhc.ab.ca, (type off campus housing search site function) Medicine Hat College accepts listings of accommodations from landlords for the convenience of its students. Medicine Hat College does not check the accommodations listed, and takes no responsibility for the actions of any landlord who advertises on this list, or for the condition of the rental accommodations listed. Selection of off-campus accommodations and rental agreements are the sole responsibility of the student.
- Check the local newspaper, the Medicine Hat News for listings.
- Check campus bulletin boards. There are some postings on the bulletin boards around campus, including postings by students looking for roommates and local listings offering room and board accommodations.

Brooks

- Check campus bulletin boards to find a roommate, room and board accommodations, or available private rental units.
- Check the Brooks Bulletin website for listings (www.brooksbulletin.com).



While there is no deadline for applications to residence, we advise students to apply eight to 12 months in advance, as residence is assigned on a first-come first-served basis.

How much does residence cost?

Current MHC residence costs can be found on our website at www.mhc. ab.ca. Use the search site functions and type residence costs. You can also call the Student Residence Office at 403.529.3820 or residence@mhc.ab.ca or 403.362.1677 or BrooksResidence@mhc.ab.ca in Brooks for residence costs.

Can students live in student residence during the spring and summer months if they are not attending school? Yes, we do accept non-students for the spring and summer semesters, but students attending classes are given priority.

ACADEMIC ADVISING

All MHC students are assigned an Academic Advisor based on their program of study. Your Advisor can help you with:

- planning your academic program.
- understanding college policies and procedures.
- finding and using campus resources.
- locating accurate, up-to-date information to assist you in achieving your goals.
- figuring out your options if academic difficulties should arise.

Contact:

Medicine Hat Campus

Phone 403.529.3819, email: info@mhc.ab.ca or book an appointment at www.mhc.ab.ca/advising

During peak periods, advisors may operate on a same day appointment basis and do not book in advance, so you are encouraged to meet early with your Advisor to avoid the last minute rush.

Brooks Campus

Phone 403.362.1677 or email: info@mhc.ab.ca or book an appointment at www.mhc.ab.ca/advising



Why should I see an Academic Advisor?

Academic Advisors assist current and future students with planning course loads in all MHC programs of study. In addition, advisors help students navigate MHC policies and procedures including admission, registration, withdrawals, course repetition, and graduation requirements. Advisors can also help you to find out if you are able to register in certain courses, and work out alternatives for reduced course loads. If you are unsure if the questions you have should be addressed by your Academic Advisor, do not hesitate to ask when booking your appointment. Our staff will assist you in finding the right person to help you with your questions or concerns.

How do I know which courses to register in?

For many programs the list of required courses by semester is shown in the academic calendar. Program planning guides for certificate, diploma and applied degree programs are sent out by email when you pay your registration deposit. They are also available on the Medicine Hat College website and can be found at www.mhc. ab.ca/ppg. Students in General Studies and University Studies programs will be sent an email outlining how to research required courses for their program.

ORIENTATION

NEW STUDENT ORIENTATION

Orientation at Medicine Hat College is designed to get new students off on the right foot and feeling more comfortable with their transition to college. Orientation will be held on Tuesday, September 3, 2024 . New Student Orientation is shown to have a significant impact on student success. As a new student, you are expected to attend.

- On this day, you will meet everyone at Medicine Hat College including your program coordinator, instructors, and fellow students.
- You will learn all pertinent information about your program, where to find your classes, where to buy your books, and the variety of support services we offer to make your transition to College a positive experience.

More specific details about the day, such as program room numbers and start times will be sent to you by email and made available on our website by the beginning of August. For more information about any of these events, please call 403.529.3819 or visit our website at www.mhc.ab.ca.

For students attending Medicine Hat College - Brooks Campus, New Student Orientation will take place on Tuesday, September 3, 2024. For more information about your orientation call 403.362.1677 or visit our website at www.mhc.ab.ca.



COLLEGE STUDY

STUDY SKILLS MINI LESSONS

- Did you know there are actually some test taking strategies that can be used to improve your level of success on exams? Learn all the secrets!
- Does just hearing the word "test" cause you to break out in a nervous sweat? Find out how to RELAX and deal with test anxiety.
- •Do you fall asleep every time you pick up a textbook to read? Find out how to stay awake and actually remember what you have read.
- Do you often need more than 24 hours in a day to get everything done? STOP wasting time and learn about time management.
- Have you ever been introduced to someone and then cannot remember his/ her name two minutes later? You forgot because you were not listening. Find out how to improve your listening skills.
- After listening to your instructors lecture for an hour, should you have 1 or 10 pages of notes? Find out more about note-taking strategies.
- Do you have trouble remembering important information before a test? Get some hints on how to improve your memory.

If you are interested in receiving study skills assistance, please contact the Academic Resource Centre at 403.529.3896.





STUDENT AND CAMPUS SERVICES

ACADEMIC RESOURCES CENTRE (ARC)

The Academic Resources Centre (ARC) is able to provide a number of resources to help you succeed at Medicine Hat College.

The ARC provides the following services to assist you with the successful completion of your program(s).

- Exam Supervision
- Tutoring Services
- Peer Tutoring
- Study Skills

THE BOOKSTORE

The Bookstore is committed to providing the course materials and supplies you will need for the current term. Our dedicated and friendly staff are available to help you find what you need and to answer any questions you may have. Offering a wide selection of office and school supplies such as stationary, binders, pens, paper, drafting supplies and technology gadgets. You'll also find health and beauty aids, greeting cards, mementos and giftware as well as a wide variety of drinks and snacks.

Our clothing line features MHC crested vests, jackets, sweats, t-shirts and backpacks, Rattlers sportswear and more. We also stock gift items sporting the college logo. City transit passes, postage stamps & client (gift) cards and parking permits are available for purchase in the Bookstore. For visual communications students, and anyone else who is interested, we have a wide range of art supplies.

Our Brooks campus students, along with all customers, can access our 24 hour online and arrange for either pick-up or delivery. Please go to https://bookstore.mhc.ab.ca/home for additional information.



CHILDCARE

If you have children, take advantage of the on-site daycare at the Medicine Hat campus. With qualified caregivers for your children, you can leave your worries aside and enjoy your college experience. Operated by the College Child Care Society of Medicine Hat, this non-profit organization gives preference to college students with children (ages 19 months through kindergarten). Apply early, as space is limited. Call 403.504.3694 for more information.

In Brooks, you can access Newell Integrated Child Care Society 403.362.6559, which operates a daycare centre. The LINKS Community Information Centre 403.501.5556 is an information, resource and referral centre that can provide information about other childcare options.

COMPUTER LABS

Medicine Hat College has several computer labs available for students and employees. There are a number of general labs available to all students, in addition to labs designed especially for, and restricted to, students taking computer-intensive programs such as (Built Engineering Technology, Information Technology, Visual Communications, and Power Engineering). Computers are available in the Vera Bracken Library in Medicine Hat for dropin use to facilitate student studies. Brooks Campus has two computer labs and a number of computers in the library with internet access. Wi-Fi is available for current students in many locations on both the Medicine Hat and Brooks campuses.

CRAVE

Crave is an on-campus pub and grill. It is a great place to go to have an affordable, healthy and locally sourced meal. Enjoy some of Medicine Hat's finest local Craft Beer in a casual setting with your friends. Follow Crave on Facebook or Twitter for daily specials and upcoming events. Crave opens daily at 11:00 a.m. Monday through Friday.



ACCESSIBILITY SERVICES

At Medicine Hat College we are committed to providing an academic environment based on equality, respect for individual differences, and academic integrity. Students with a confirmed diagnosis of a permanent disability may register with Accessibility Services. Students must provide documentation of their disability. Disabilities accommodated at Medicine Hat College include, but are not limited to, the following:

- Acquired Brain Injury
- Learning Disability
- Deaf or Hard of Hearing

- ADD/ADHD
- Blind, Low Vision
- Psychiatric

- Chronic Medical
- Mobility/Function

If you have a permanent disability and require accommodation, please contact the Accessibility Services Coordinator via email twatkins@mhc.ab.ca. It is recommended that you initiate contact three to six months prior to the beginning of the semester to ensure that appropriate accommodations and funding are in place when you begin your studies. Please note that students are responsible to self-identify if seeking accommodations and support. The Accessibility Services office located at the main campus also serves those students registered in classes at the Brooks Campus. Students attending the Brooks Campus must follow the same process as listed above.

HEALTH AND DENTAL PLAN

The Student health and dental Plan is mandatory for all full-time Canadian students (nine or more credits) at Medicine Hat College (International Students are covered under Guard.me.) The extended benefit plan, not to be confused with Provincial Health Care, covers items such as prescription medication, vision care, ambulance services, and dental care. It supplements provincial health care, and covers things that are not already covered. The coverage dates for the plan are September 1 to August 31 annually, and the rates charged for the plan will be pro-rated accordingly for later start dates in the year. This applies to winter enrollments or online students. Of note, the fees for dental coverage are not prorated. Students who are enrolled only in the Spring/Summer semester are not eligible for the plan.

If you have a spouse or children, you may elect for family coverage as well. Your family will be eligible for the same level of coverage, once you elect and pay for family coverage through the Students' Association office.

If you already have an equivalent extended health and dental plan you may opt out of the Students' Association Health and/or Dental plan. You can also enroll your spouse and/or dependants by completing an enrollment process and paying an additional fee, over and above the Students' Association fee. Please see the college calendar for deadlines. For plan details, Proof of Coverage information, please visit the website: www.studentbenefits.ca

INDIGENOUS ENGAGMENT & STUDENT SUPORTS OFFICE

We provide all students with resources and information about First Nations, Metis, and Inuit culture. We assist with the integration and education of Indigenous culture on campus. Students are invited to come and connect in our new gathering space Ómahksípiitaa (G-Wing) that welcomes, respects and supports the rich diversity of Indigenous learners and the community. Our team can support students with Cultural and spiritual advising, Access to sacred medicines, Connection to cultural events and traditional ceremonies, Connection to Indigenous community, Support with accessing community resources, Indigenous student funding opportunities. To contact our team you can email

Chasity Cairns: ccairns@mhc.ab.ca or Nicki Eastly: neastly@mhc.ab.ca

INTERFAITH CENTRE

Student life can be difficult. Adjusting to a new environment and a new learning experience can be a source of stress. Not all stress is bad, but when stress is negatively affecting your life, it might be time to find someone you can trust and share whatever is troubling you. The Interfaith Centre is a peaceful space where your Chaplain can be a confidential, non-judgmental presence and a friendly companion to walk alongside you in times of trouble. We offer a dedicated prayer space in the Interfaith Centre, and our food ministry programming provides free snacks, soup lunches and emergency grocery gift cards. Make the Interfaith Centre a stop on your educational journey and enjoy a more peaceful college experience.

Email: chaplain@mhc.ab.ca Phone/Text: 403.581.8199



VERA BRACKEN LIBRARY

What can I do in the Library?

Read, study, group work, hang out, surf the web, take a break in lounge spaces, print, photocopy, scan, ask questions, and get help with research, writing and citing. The library is also available anytime and anywhere with a range of online resources, collections, and services.

What can I borrow?

Use your student ID card to access thousands of journal articles, books and eBooks, magazines, videos, curriculum support materials and more, both online and in print. We also lend out headphones, laptops, phone chargers, and much more. You can also use your student ID card at the Medicine Hat, Brooks, and other public libraries in the Shortgrass Library System. How long can I keep Library materials

Books: 4 weeksJournals, magazines, DVDs: 1 week

When is the Library open?

Hours change over the academic year, with reduced hours in spring and summer. Check out the MHC website for library hours of operation. For students taking online courses, digital collections are available twenty-four hours a day and library staff provide virtual assistance during business hours.

How can I contact the Library?

For those who prefer or need in-person service, we're located in the B Wing at the Medicine Hat Campus and to the right of the main entrance at our Brooks Campus. For those who prefer or need online service, check out the many resources on our website. Call us: 403.529.3867 (Toll free: 1.866.282.8394) Email us: mhclibrary@mhc.ab.ca Instant Message us: visit www.mhc.ab.ca/library Text us: 587.333.2766.

MENTAL HEALTH AND COUNSELLING

Mental Health and Counselling resources are available to students who require additional personal support or referrals to community services whilst attending college. Mental Health and Counselling support services include, individual counselling, group counselling and mental health programming. Walk in appointments are available on certain days. Appointments at the main campus can be made Monday to Friday by calling 403.529.3819, emailing counselling@mhc. ab.ca or by visiting the Student Advising desk in the center core to schedule an appointment.

A Student support staff is available at Brooks Campus for appointments a few times per week. Students can make an appointment by contacting Brooks Campus main office at 403.362.1677 or leave a message at 403.362.4182.

PARKING

A valid parking permit is required to park at the Medicine Hat Campus. Parking enforcement is in effect Monday to Friday, 7 am to 5 pm year round. Permits are available on a daily, monthly, or yearly basis and all parking permit types can be purchased through the Hotspot application. More information can be found on the college website at: www.mhc.ab.ca/AboutMHC/CampusAmenities/ParkingServices.

PEER SUPPORT CENTRE

(A SERVICE OFFERED BY THE STUDENTS' ASSOCIATION)

The Peer Support Centre strives to educate, support and improve the quality of life for MHC students, while maintaining the concept of "students helping students." You can obtain assistance with a variety of topics such as:

- Coping with stress, gender based violence
- Relationships, pregnancy, STI's
- Grief or loss, suicide, drug and alcohol concerns

The Peer Support Centre also houses the on-campus Student Food Bank. The Student Food Bank can help you out during those times when you have more month than money.

The Peer Support Centre is located in room F111 by the Students' Association office. For more information or to find out how to become a volunteer please contact the Health and Wellness Coordinator at 403.502.8992.

STUDENTS' ASSOCIATION

The Students' Association of Medicine Hat College (SAMHC) is led by a team of dedicated students (which includes students from both campuses). These representatives act as the voice of the student body on campus, in the community, and province-wide. The purpose of the Students' Association is to provide college students with a number of services that promote and advance each student in their academic, cultural, and recreational pursuits. Services offered by the SA include:

- Clubs
- Fax* and photocopying services
- Locker rental
- Peer Support Centre
- Student activities and events*
- SAMHC App (free download in the app store)*
- Student Health and Dental Plan*

The SA office is located in room F113. All students are welcome to bring their questions, comments or concerns to the SA. Stop by anytime between the hours of 8:30 a.m. to 4:00 p.m. (M-F) to speak to an executive member or call 403.529.3925 (Main Campus) or 403.362.1689 (Brooks Campus).

*services also offered at Brooks Campus

ATHLETICS & RECREATION

Campus Recreation & Intramurals

Medicine Hat College emphasizes participation in sport, recreation, and fitness activities as a vital component of an enriched and balanced educational experience. Athletics & Recreation offers Medicine Hat College students an opportunity to participate in a wide variety of activities and events. Make sure to sign up for activities such as flag-football, basketball, volleyball, floor hockey and more. For more information call 403.529.3834.

Fitness Class, Exercise programs, Fitness Evaluations

Athletics & Recreation offers a variety of FREE fitness classes throughout the year for students and staff. If you need a personal fitness assessment or a customized exercise program, contact the Sport & Wellness department or drop by the office (G101).

Campus Fitness Centre and Equipment Room

All MHC students have the privilege to use the Campus Fitness Centre and recreation facilities FREE of charge. Students have access to the playing fields, tennis courts, gymnasium, and locker rooms. Valid student identification is required.

About The Rattlers

The Rattlers compete in the following sports:

- Men's & Women's Basketball
- Men's & Women's Volleyball
- Men's & Women's Soccer
- Men's & Women's Futsal (Indoor Soccer)
- Men's & Women's Golf
- Rattler's Running & Indoor Track
- Women's Hockey

The Rattlers soccer and golf seasons begin in early September and run until mid-November. The Rattlers volleyball and basketball regular season begins in mid-October and runs until mid-March. The Rattlers Futsal season begins shortly after the outdoor season concludes and runs until March. All MHC students receive FREE admission to Rattlers home games. All home games take place on campus during weekends in the Snake Pit.

Open try-outs for soccer and golf take place in mid-August and early September for basketball and volleyball. For more information, or to follow the Rattlers, visit them online at www.rattlers.ca.



Brooks Campus

Brooks Campus provides an outdoor court for basketball, tennis and street hockey. Equipment can be signed out from the library. In the main building, there is a spacious games room offering ping-pong, billiards, air hockey, and foosball.

Lakeside Leisure Centre

All full-time Brooks Campus students are eligible for a free pass to the Lakeside Leisure Centre, which includes two indoor skating arenas, gymnasium, fitness room, curling rink, swimming pool, waterslide, water park, sauna, and steam room. Parttime students can purchase a pass for a pro-rated fee.

STUDENT EMPLOYMENT AND CAREER CENTRE

The Medicine Hat College Student Employment and Career Centre helps students with career exploration and job search preparation. With in-depth career advising sessions, aptitude assessments and skills inventories, our team can assist you to learn more about yourself to ensure a good program fit and career satisfaction.

Whether you are seeking a full-time career position or part-time employment to supplement your income as an MHC student, our staff is here to help. We can review your resume and provide feedback, assist with interviewing skills, help you focus your employment search and provide you with a variety of career-related information.

Student Employment Opportunities are available for viewing on our job board at www.mhc.ab.ca. Posting feature career and general help job postings from all industries and geographical regions.

We also host an annual Career Expo with up to 70 employers in attendance, students can explore different career paths, meet employers hiring for their field, network with recruiters, and even land a job or practicum opportunity. The Spring Job Fair features employers seeking students for seasonal and summer opportunities.

The Student Employment & Career Centre is in the Centre Core, beside Financial Aid and across from Registration. Appointments can be booked through the Services tab at www.mhc.ab.ca.



INTERNATIONAL EDUCATION

International Education offers services to students in the following areas:

For all students:

- Education abroad programming (international study and internship opportunities)
- Global engagement programming (International Education Week, International Education Ambassador Program, intercultural skills development)

For international students:

- International student services and advising support and referrals
- International student immigration advising
- Health Insurance
- International student orientation
- On boarding/transition support (information on banking, transportation, etc)
- Cultural activities programming and information sessions for international students

Please feel free to contact the International Education office at 403.504.3615 or come and visit us!

INTERNATIONAL STUDENT HEALTH INSURANCE

Health insurance is provided to:

- International students (student or visitor status)
- · Canadian students studying abroad

International students in credit courses are automatically charged for the mandatory insurance upon registration of classes and will receive their card by email.

Please contact IntEd@mhc.ab.ca with any questions regarding international student health insurance.





EDUCATION ABROAD

EDUCATION ABROAD

The International Education office is committed to developing global learners by creating opportunities for the MHC community to engage in international and intercultural learning activities.

Students who have participated in these opportunities have shown both personal and academic growth. They gain skills that are essential in today's workforce. Through their experience they are more culturally sensitive both in their profession and their community, and adaptable to changing environments.

Three options for education opportunities are offered:

- short term education abroad (international field trips/summer study abroad/internships)
- semester exchange
- degree completion

For more information please visit www.mhc.ab.ca/InternationalStudents/EducationAbroad or contact goabroad@mhc.ab.ca.

MEDICINE HAT COLLEGE

 Advising Office
 403.529.3819

 Brooks Campus
 403.362.1677

 Campus Visit
 403.529.3819

 Medicine Hat Campus
 403.529.3811

 Student Residence
 403.529.3820

 Toll Free
 1.866.282.8394

info@mhc.ab.ca WWW.MHC.AB.CA

